

Accessibility Statement for Upper Hardres Parish Council Website

This website is run by UPPER HARDRES PARISH COUNCIL. We want as many people as possible to be able to use this website.

The website layout and text has been made as simple as possible to understand. Visitors should be able to navigate the website using just a mouse, mouse pointer and keyboard.

The government has produced an excellent guide for disabled computer users. This can be found at AbilityNet <https://mcmw.abilitynet.org.uk/> It has detailed advice on making your device easier to use. This covers such things as making your screen images and text larger, using a text reader to convert text to sound, using Voice Recognition to control your computer, increasing mouse pointer sizes etc. etc.

Public Sector Bodies (Websites and Mobile Applications) (No.2) Accessibility Regulations 2018

The Regulations came into force on 23 September 2018 and implement the EU Directive on the accessibility of websites and mobile apps of public sector bodies. The purpose is to improve the accessibility of public sector websites (including Parish Council sites) so that they can be used by as many people as possible – this builds on the existing obligations to disabled people under the Equality Act 2010 and the duty to make reasonable adjustments for disabled people.

Technical Information about this website's accessibility

UPPER HARDRES PARISH COUNCIL is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No 2) Accessibility Regulations 2018. This website is compliant with the Web Content Accessibility Guidelines version 2.1 (<https://www.w3.TR.WCAG21/>) AA standard.

What to do if you cannot access part of this website:

If you need information on this website in a different format like PDF, large print etc., please contact Clare Hamilton, Parish Clerk by email at uhpc.clerk@gmail.com, by phone at 01303 257321, or by post at 14a Elmstead Place, Folkestone CT20 1QU. We will consider your request and get back to you in 10 working days.

Reporting accessibility problems with this website

We are always looking to improve the accessibility of our website. If you find any problems that are not already listed, or you think we are not meeting the accessibility requirements, contact the Parish Clerk by email at uhpc.clerk@gmail.com, by phone at 01303 257321, or by post at 14a Elmstead Place, Folkestone CT20 1QU.

Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you are not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS) <https://www.equalityadvisoryservice.com/>

This statement was prepared on 24 February 2021 by Clare Hamilton, Parish Clerk.